

Recommendations from the Rental Company

Customers are required to provide their **card number** and **expiry date** in advance, on the **day of the rental** when the vehicle is **handed over**, to cover any potential **fin**es during the rental period, such as for **speeding**, **parking**, or **highway toll violations**.

*** **Speeding fines** are very common, especially in **city** or **highway tunnels**.

*** There are always **two cameras** at the **entrance** and **exit**, measuring the **average speed**:

- The **speed limit** in **tunnels** is generally **80 km/h**, with **radar cameras** positioned at both ends.
- In **urban areas**, the **speed limit** is **50 km/h**.
- On **highways**, the **speed limit** is **130 km/h**.
- A tolerance of **3 km/h** over the limit is permitted.
- An **administrative fee** of **15 EUR**

Fine Handling Process:

- The **police** will notify our **company**.
- We will send the **fine PDF** to the **customer** via **WhatsApp**.
- The **fine amount** will be deducted from the **customer's card**.
- We will **settle the fine** with the **police** and send an **invoice** to the **customer**.

Main Insurance and Comprehensive Insurance:

- **Basic insurance coverage** is included in the **rental cost**.
- For **accidents caused by the customer**, a **deductible** of **600 euros** applies; any additional costs are covered by the **insurance company**.
- **Comprehensive insurance options** are available, with daily rates ranging from **35 euros**.
- In the event of a **road accident** or **vehicle damage in a parking area**, it is mandatory to call the **traffic police** to issue an **official report**.
*** Without the **report**, the **full insurance coverage** option will not apply.

Fuel Type and Return Instructions:

- The recommended **fuel type** is **NATURAL - 95**. Customers unsure about the correct fuel type can verify by sending a **photo** to our representative via **WhatsApp**.
- Vehicles must be returned with the same **fuel level** as at the start of the **rental period**.
- **Caution**: A **fine of 2000 euros** will be applied if the vehicle is refueled with **diesel**.

Return Options for Your Rental Vehicle

Option 1: Return at Our Office (Panská 4, Prague 1)

- Please park the vehicle in the white or blue zones on the streets: Panská, Na Příkopě, Nekázanka, or Náměstí Republiky.
- Take four exterior photos of the car from each side, a photo of the fuel level, and pictures of the documents and charging cables for mobile devices. Send these photos via WhatsApp to +420 774 493 232.
- Leave the car key in the "INFORMACE" at the security checkpoint of the shopping center — available 24/7.
- We will refund your deposit until the next morning, before 8:00 AM.

Option 2: Return at Your Hotel, Address, or Airport

- Please contact us via WhatsApp (+420 774 493 232) approximately 2 hours before your scheduled return.
- Our driver will meet you at the specified location and time.