

Recommendations from the Rental Company

Customers are advised to provide their card number and its expiry date in advance, especially if they anticipate receiving fines during their rental period. Fines typically result from exceeding speed limits in city areas or highway tunnels:

- The speed limit in tunnels is generally 80 km/h, with radar cameras positioned at both ends.
- In urban areas, the speed limit is 50 km/h.
- On highways, the speed limit is 130 km/h.
- A tolerance of 3 km/h over the limit is permitted.
- An administrative fee of 15 EUR applies in case of fines issued by cameras.

Fine Handling Process: If caught by a speed camera:

- The police will notify our company.
- We will send the fine PDF to the customer via WhatsApp.
- The fine amount will be deducted from the customer's card.
- We will settle the fine with the police and send an invoice to the customer.

Main Insurance and Emergency Situations:

- Basic insurance coverage is included in the rental cost.
- For accidents caused by the customer, a deductible of 600 euros applies; any additional costs are covered by the insurance company.
- Comprehensive insurance options are available, with daily rates ranging from 30 to 40 euros.

Fuel Type and Return Instructions:

- The recommended fuel type is NATURAL - 95. Customers unsure about the correct fuel type can verify by sending a photo to our representative via WhatsApp.
- Vehicles must be returned with the same fuel level as at the start of the rental period.
- Caution: A fine of 1600 euros will be applied if the vehicle is refueled with diesel.

Service and Car Return Details:

- Overnight parking service is available at a fee of 15 euros.
- Upon return to Prague, customers are requested to contact us approximately 1 - 2 hours in advance via WhatsApp or mobile at +420 774493232.
- Our representative will meet customers at the specified time in front of their hotel.
- The following morning, the rental car will be collected from the hotel at the designated time.
- Customers need not search for parking upon return.
- Additional charges will apply for a dirty interior (40 EUR) or smoking in the vehicle (80 EUR).
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